5

ب.	. UTILITY		
မှာ	ATENT APPLICATION TRANSMITTAL		
90	TRANSMITTAL		
⊆ .	MANOMITTAL		
20			

Title of Invention	System and Method for Eliminating an Unnecessary Dispatch of a Service Technician
Named Inventor(s)	Cheryl Camp Haynes, Trena Lynn Smith and Ronald D. Stanley
Attorney Docket	19260-1800/BS#98041
Express Mail Label No.	EL329863751US

(Only for new nonprovisional applications under 37 CFR 1.53(b))

APPLICATION ELEMENTS	ADDRESS TO: Box Patent Application Washington, D.C. 20231	
	ACCOMPANYING APPLICATION PARTS	
 Fee Transmittal Form (Submit an original, and a duplicate for fee processing) Specification, Claims, and Abstract Total Pages 18 Drawings Total Sheets 2 	 8. Assignment Papers (cover sheet & document(s)) 9. 37 CFR 3.73(b) Statement (when there is an assignee) Power of Attorney by assignee 	
 4. Oath or Declaration a. Newly executed (original or copy) b. Copy from prior application (37 CFR 1.63(d)) (for continuation/divisional with Box 17 completed) [Note Box 5 Below] (i) DELETION OF INVENTOR(S) Signed statement attached deleting inventor(s) named in the prior application, see 37 CFR 1.63(d)(2) and 1.33(b). 5. Incorporation by Reference (usable if Box 4b is checked) The entire disclosure of the prior application, from which a copy of the oath or declaration is supplied under Box 4b, is considered as being part of the disclosure of the accompanying application and is hereby incorporated by reference therein. 6. Microfiche Computer Program (Appendix) 7. Nucleotide and/or Amino Acid Sequence Submission (if applicable, all necessary) a. Computer Readable Copy b. Paper Copy (identical to computer copy) c. Statement verifying identity of above copies 	10. English Translation Document (if applicable) 11. Information Disclosure Statement (IDS) PTO-1449 Copies of IDS Citations 12. Preliminary Amendment 13. Return Receipt Postcard (MPEP 503) (Should be specifically itemized) 14. Small Entity Statement(s) Statement filed in prior application Status still proper and desired 15. Certified Copy of Priority Document(s) 16. Other:	
17. If a CONTINUING APPLICATION, check appropriate box and supply the requisite information: Continuation Divisional Continuation-in-part (CIP) of prior application No:		
18. CORRESPONDENCE ADDRESS: Brenda Ozaki Holmes, Esq. By:	Beendla Jaki Flo Ludy December 29, 1999 December 29, 1999 December 29, 1999	